



**WINDSOR
UTILITIES
COMMISSION**

Quality Management System Policy

The Windsor Utilities Commission is dedicated to provide and maintain the highest level of quality and professionalism in the product and services it provides to both its internal and external customers.

It shall be the policy of the Windsor Utilities Commission to provide clean, safe drinking water to both its internal and external customers.

It does this through continued conformance to the Drinking Water Quality Management Standard, compliance to the Ontario Ministry of the Environment Drinking Water Licensing programs and all applicable legislative and other requirements, which are seen as essential to its ability to successfully meet its customers' expectations and create an environment of maintenance and continual improvement of the Quality Management System.



Chief Operating Officer
Windsor Utilities Commission